

Jenway Warranty Information

All of our equipment is guaranteed against any defect in material or workmanship, when used under laboratory conditions for the warranty period specified below. This period is effective from the date of purchase; within this period all defective parts will be replaced free of charge provided that the defect is not the result of an accident, misuse or negligence.

Product	Warranty Period
Spectrophotometers	
62 series fluorimeters	3 years
63 series spectrophotometers	3 years
Aquanova and Genova spectrophotometers	3 years
72 series spectrophotometers	2 years
73 series spectrophotometers	3 years
Genova Plus and Genova Nano spectrophotometer	3 years
67 series spectrophotometers	3 years
6800 spectrophotometer	1 year
6850 spectrophotometer	1 year
Lamps for spectrophotometers	
Tungsten lamps	1 year
Xenon lamps for the 73, 67 series, Genova Plus, Genova Nano and 62 series fluorimeters	3 years
Xenon lamps for the 63 series and Genova	1 year
Xenon lamps for the 7205	2 years
Deuterium lamps	1 year
Accessories for spectrophotometers	1 year
Other products	
Colorimeter	3 years
Flame photometers	3 years
Hotplate/stirrers	3 years
Conductivity meters	3 years
Dissolved oxygen meters	3 years
Ion meters	3 years
pH meters	3 years
Portable pH meters (Models 550 and 570)	2 years
Conductivity, DO ₂ , ISE and pH probes	6 months
Temperature probes	1 year
Accessories for all other products	1 year
Products with shelf life	Until the expiry date
Spare parts	1 year

Updated in 2016



The logo for Jenway, featuring the word "JENWAY" in a bold, blue, serif font. A red horizontal line is positioned below the text, starting from the left edge of the letter "J" and extending to the right edge of the letter "Y".